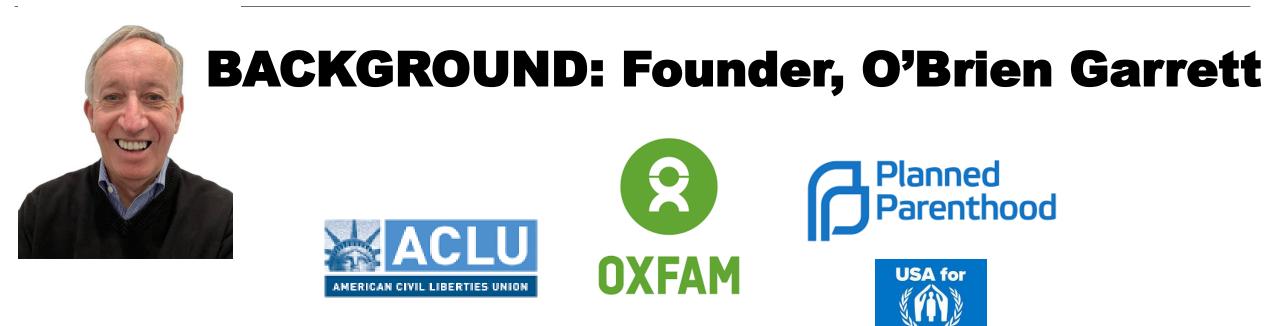
# Building Your

## **Messaging Foundation**



















### Monday On Message Memo





Navigating a fractured media landscape

#### Drawn Into The Fray



Messaging Challenges Facing Nonpolitical Nonprofits

#### Climate Change Messaging





#### What If We Did It Like Sorkin!

Sharing some tips on how to navigate the copywriting, editing and approval process.





Great Copy (and why it works): Three Examples

#### TRUMP, TARIFFS AND TURMOIL

#### MESSAGING IN A DICEY ECONOMIC CLIMATE

#### 2026 PATH TO PERSUASION

THE PROGRESSIVE ROAD TO VICTORY

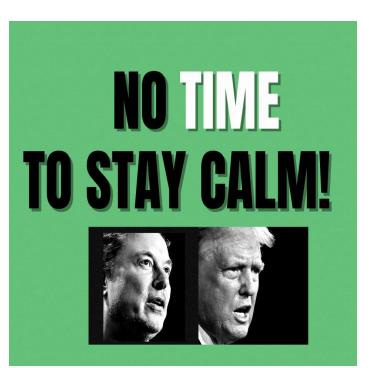
#### **New Memo every Wednesday on Substack**

How we can win the 2026 elections

(And how we could lose them)



The Messaging Battle





### **Book Coming This Fall!!**

## · PATH TO · PERSUASION

99 steps to nonprofit messages that break through

#### FRANK O'BRIEN



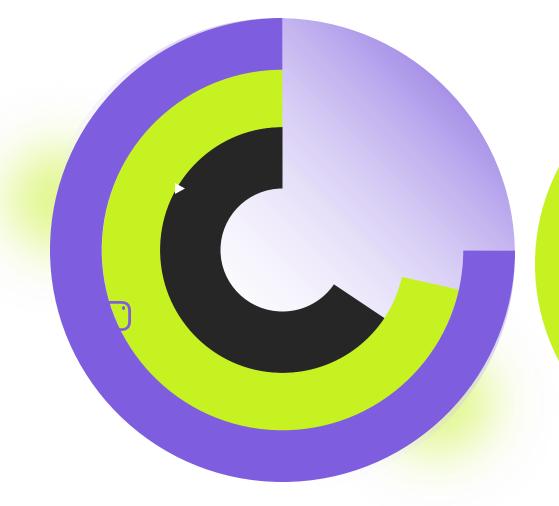
### **The Premise of My Presentation**

Before we turn to copywriting and design, the creative process begins with developing a sound messaging platform.



# You're Not Ready to Write Until You ...



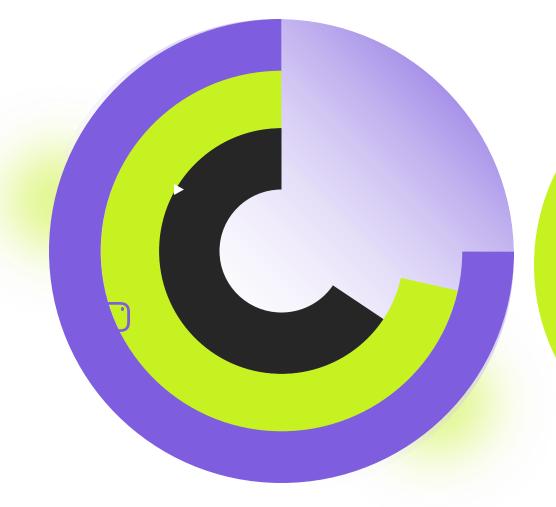


Make sure you really know your material



# You're Not Ready to Write Until You ...





Make sure you really know your audience



### How Well Do You Know Your Audience?



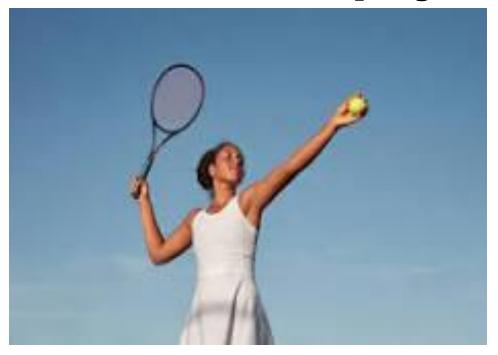


## The Most Important Question About Your Audience

Are you connecting your mission and work to their personal identity?



#### Jane is a tennis player.



#### Andrew plays tennis.

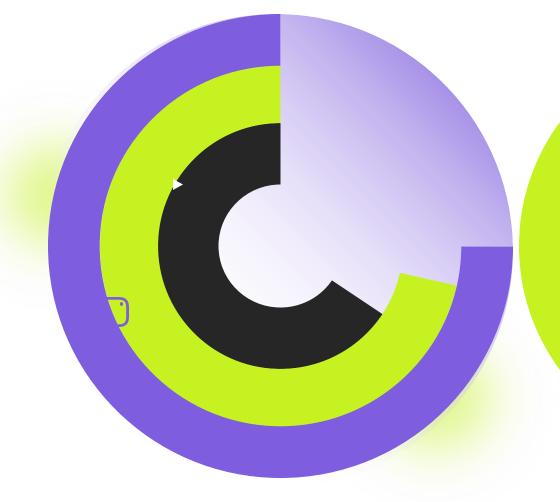


# Which one do you think is more committed to tennis?



# You're Not Ready to Write Until You ...





## Understand your audience's emotional journey.



Democratic and progressive audiences have been on an 18-month emotional roller coaster

## **Examples of Emotional Disconnects**

Biden leans into fear-based message about "existential threat to democracy."

Schumer backs off and gives GOP votes to pass budget resolution.

Democrats lean into a "we'll gain ground in 2026 elections" message But fear can immobilize audiences as easily as it motivates them.

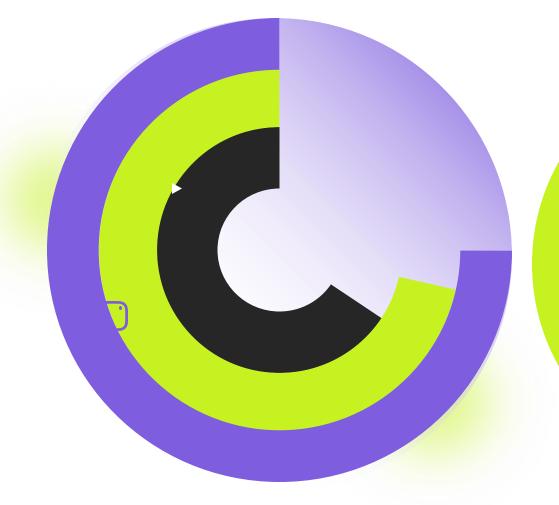
But Dem audiences are desperate to know leaders won't "roll over and play dead."

But Dem audiences are looking for immediate pushback and emotional reassurance.



# You're Not Ready to Write Until You ...





## Create a compelling case for engagement



### Four Case for Engagement Questions

7

#### 7

What problem are you aiming to solve? What compelling solutions are you seeking to advance?

#### Why is your group the right vehicle?

7

What role have you created for people to play? 7



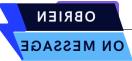
## The Messaging Choice That Can Define How You're Judged

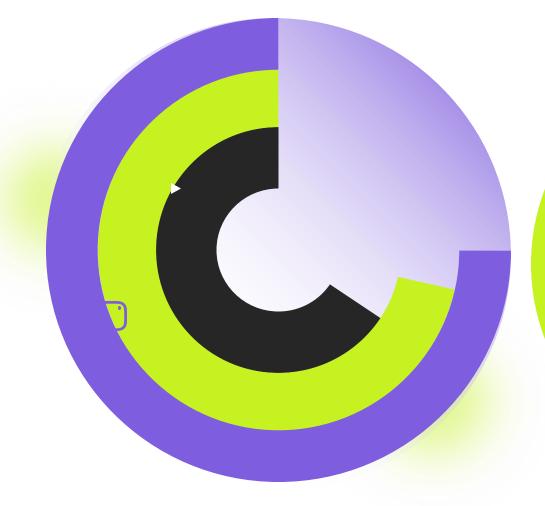
What question are you leading your audiences to ask about your work?



# **The Search for Barriers** (and ways to overcome them)



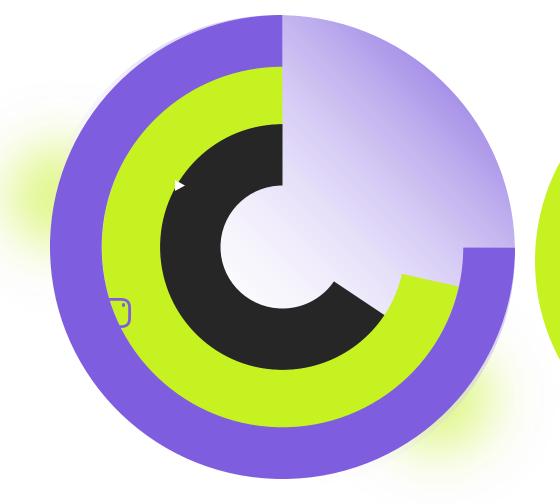




## GOLDEN RULE: Never raise a barrier you can't dispose of.



# You're Not Ready to Write Until You ...



### Clarify your group's personality, voice, and stance



### **Eight Organizational Personalities**

Compassionate and Caring	Creative and Innovative	
Bold and Activist	Feisty and Risk-taking	
Determined and Reliable	Serious and Urgent	
Professional and Trustworthy	Optimistic and Hopeful	



## Adjective





Traditional	 
Bold	 
Caring	 
Feisty	 
Loving	 
Effective	 
Determined	 
Respected	 



### **Three Tests for Your Organizational Identity**

What adjectives reflect your personality?

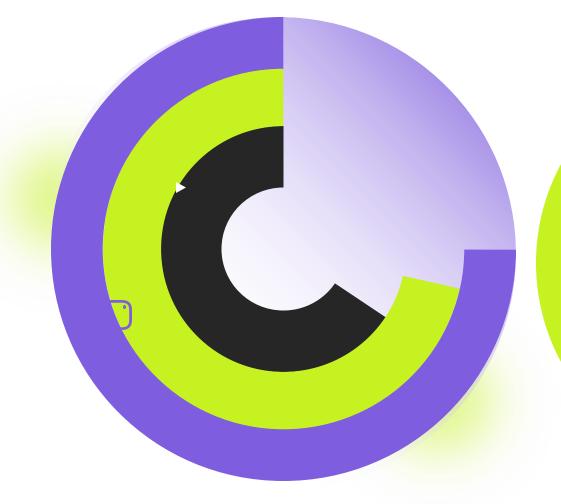
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Do your
language and
images match
that
personality?

Do the emotions you invoke fit that personality?

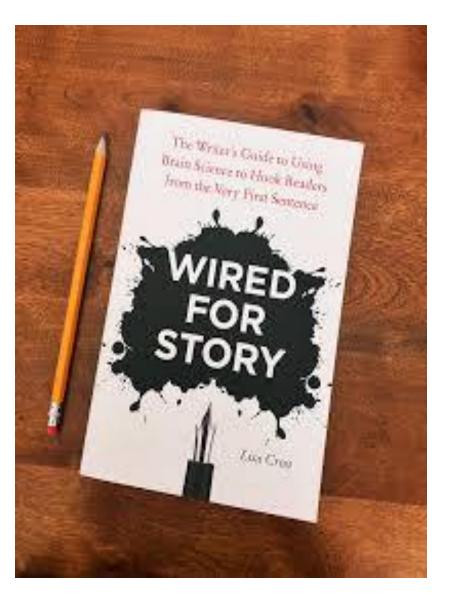
You're Not Ready to Write Until You ...





Make sure your storytelling is purposeful and persuasive.





"We think in story. It's hardwired in our brain. It's how we make strategic sense of the otherwise overwhelming world around us."



Lisa Cron



"Stories are not only engaging and involving, they are processed in the brain differently than facts and figures are. . . **Stories stoke emotion. And emotion drives decisions**."



Nancy Harhut



## The Storytelling **Trifecta**

An Easy to Tell Story

7

That Connects to Your Brand Identity

7

And to Your Reader's Personal Identity

7



### When the Unthinkable Happens



## Thank You

#### OBRIEN

